

Returns Authorisation Form

- 30 Day No Hassle Returns policy
- If you have had your item for less than 30 days, and wish to return the item to us, provided it is in "as new" condition, please send it to the below address for a full refund.
- This clause does not cover damage or faults caused by accident, misuse, or by items being serviced by other jewellers.
- This does not cover items ordered in incorrect sizes
- This does not apply to customised pieces, or bespoke commissions, which are deemed non returnable.
- Return Postage will only be reimbursed by ASPIRE In the event of items being supplied incorrectly by our error, and in extenuating circumstances.
- For full terms and conditions please refer to our website.
- Any returns received without a completed Returns Authorisation form will be subject to a delay, or in certain circumstances returned to sender.

Order Number

Date Received

Customer Name.....

Total Amount Paid

Customer Address

.....
.....
.....
.....

Telephone

Email

Payment Method

Please Return your items, and forms
To the below address.

We recommend using royal mail,
Recorded Delivery.

Please Obtain proof of postage.

**Aspire Returns Dpt
35 Warstone Lane
Birmingham
B18 6JQ**

Reason For Return (Please Mark One)

- Incorrect Size
- Incorrect Item Received
- Faulty Item (Out Of Box)
- Faulty Item (After Use)
- Exchange Under 30 days
- Damaged Item For Repair
- Refund under 30 days

Please Include Brief Explanation Below

ASPIRE WILL RESPOND TO THE RETURN REQUEST WITHIN 10 WORKING DAYS